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Warranty

We stand behind our quality products!

The warranty covers goods supplied against defects in workmanship and material except as specifically excluded. The following are specifically excluded from the warranty:

Any custom components that are not part of the standard line. This would include, but not be limited to, custom designed parts or customer specific components such as fabric, vinyl, foam, etc. which are not part of the standard line.

Furniture that has been unduly exposed to the elements such as water, direct sunlight, etc.

Damage as a result of accident, fire, flood, civil disorder, strike, Act of God, abuse, misuse, or any cause outside of "ordinary" usage.

Table Designs warrants its products to be free from factory defects for a period of 1 year from date of shipment. The warranty will not apply to products that are damaged by freight, accident, improper use, neglect, or improper storage. Table Designs reserves the right to inspect the defective product and can exercise the right to repair or replace at our discretion. Any claims need to be made prior to the expiration of the warranty period.

Table Designs has a $\frac{1}{8}$ " tolerance for all tabletops. If tabletops need to be an exact size, this must be noted in the quote request and clearly labeled on the purchase order or signed estimate.

Table Designs has a $\frac{1}{8}$ " tolerance for all table base heights and/or overall heights. If the table bases or tabletop needs to be an exact height, this must be noted in the quote request and clearly labeled on the purchase order or signed estimate.

Solid wood tops must be stored and used in a properly controlled environment otherwise warranty may be voided. Except where noted, our products are not intended for outdoor use and no warranty is made with respect to goods used outdoors which are not intended for use outdoors. Keep solid wood furniture in a temperature-controlled environment, with the relative humidity at 35 percent to 45 percent. We recommend the use of air conditioning as well as investing in a humidifier or dehumidifier to help manage the humidity in your region. Do not place solid wood furniture directly in front of windows, heat or air conditioning vents, radiators, or fireplaces. Do not expose solid wood furniture to continuous direct sunlight. Invest in a hygrometer to measure the humidity level.

We recommend that any of the finishes (epoxy, varnish, or UV) be cleaned with a soft cloth and non-abrasive glass cleaner and/or soap and water. The use of disinfectants containing bleach may soften the finish and void the warranty. Many health departments require the use of a sanitizer when cleaning food service tabletops. It is important to remember that the sanitizer can lead to a buildup of grease or dirt over time which then leaves smudges which are difficult to remove. We recommend the use of an ammonia free glass cleaner first, then apply the sanitizer and immediately wipe dry. If you are unsure if you are using a cleaner that may damage the finish, please contact the factory.

Do not use abrasive plate-ware, cups, or any materials / items that can scratch the tables. Please use polished bottom plate and cups. Do not set items that are too hot to hold on the tabletops. Tabletops, bases, and chairs are manufactured for indoor use only unless otherwise noted and should be stored and used in temperature and humidity-controlled areas. Extended exposure to direct sunlight is not recommended.

Shipping/Receiving:

If your product arrives and there is any visible damage to the crating or packaging in ANY way, shape, or form, please mark damaged before signing and take lots of pictures. This can only help you, there is no downside to signing damaged. If there is any question, mark damaged before signing for the shipment. If you do sign for the shipment and there is damage, please send us any information you have collected within 5 days of receiving the shipment. If you accepted a shipment and it was damaged and you did not sign damaged, the factory cannot be held responsible. Should you

need to store your product for any length of time, we recommend you keep the product in a properly controlled environment protected from heat, moisture, and temperature changes.